

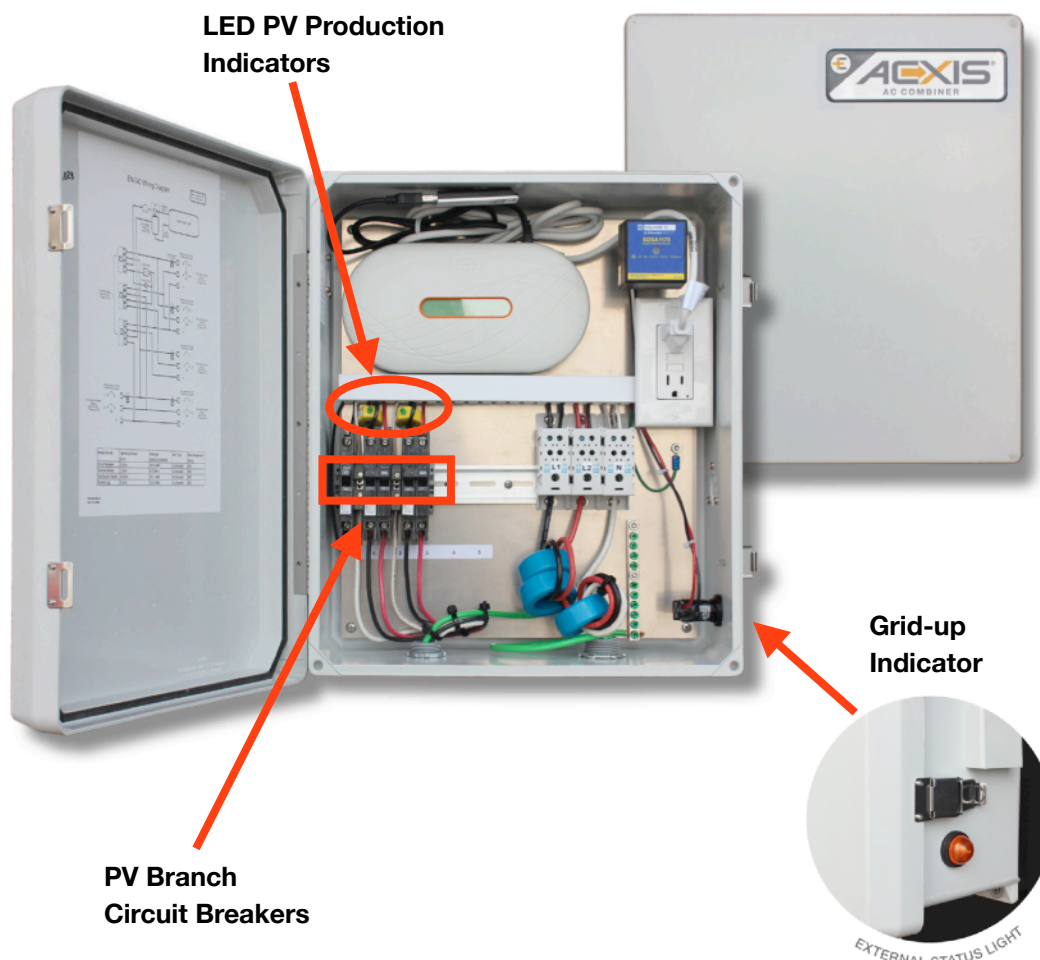


## Confirming System Production with ACXIS Box

Oftentimes we receive calls from customers concerned that their PV system is not operational, when in-fact it turns out that the solar monitor has simply lost connection to the internet and stopped reporting.

To confirm if your PV system is still producing power, the ACXIS Box enclosure has built in troubleshooting features that allow you to confirm actual system production without the use of the solar monitor.

These features include viewable LED PV production indicators, circuit breakers, surge trip indicator and exterior grid-up indicator light.



### Grid-Up Indicator

Indicates a power connection to the grid. No blown fuses or tripped breakers at the main electrical panel.

If orange light is out, then it is an indication that there may be a tripped breaker in the electrical panel or blown protection fuse in the Customer Generator disconnect.



### LED PV Production Indicators

Indicates PV energy flow when the LED light is glowing. Note: The LED's may still have a faint glow when there is minimum or no sun.

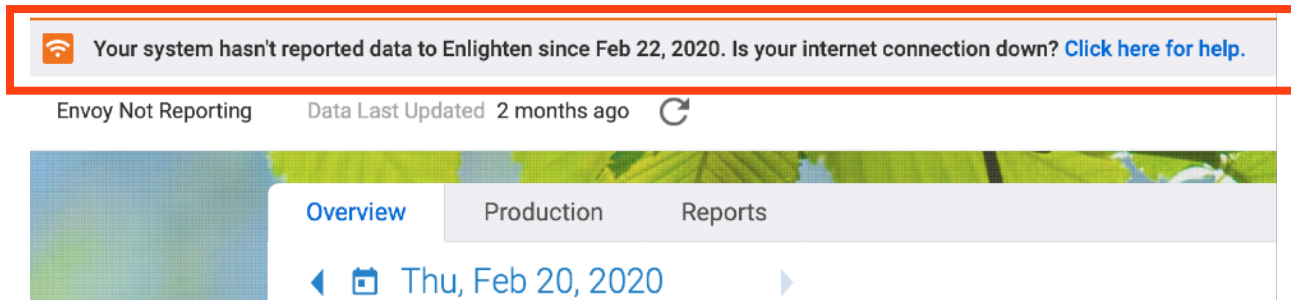


### PV Branch Circuit Breakers

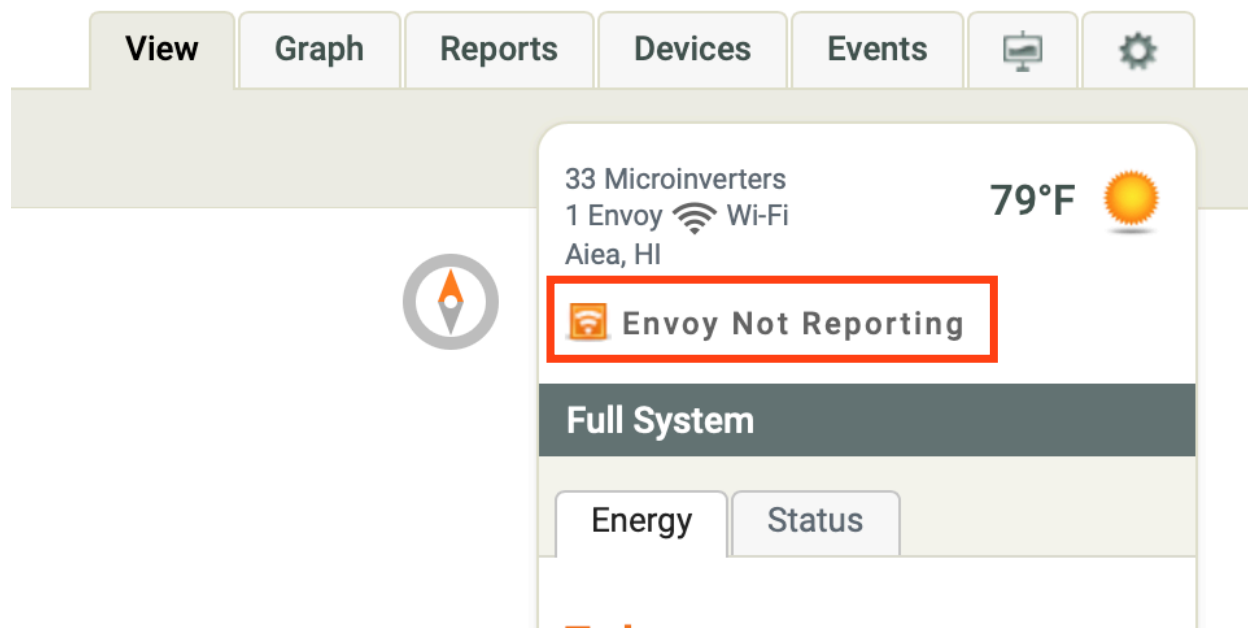
Visual indicator if a PV circuit breaker has tripped and needs to be reset.



If Enlighten is not updating with current production data, it may be because your system is no longer connected to the Internet. You can verify this by checking the status indicator at the top of your **MyEnlighten** overview screen:



Or on the upper right hand side in the older **Enlighten Manager** overview screen:



If you see the message, Your system hasn't reported data to Enlighten since... Is your Internet Connection down?, it means that your Envoy is offline and unable to upload data. But not to worry! Enphase prepared a step-by-step guide to get your Envoy back online by clicking [here](#).